## Refinder: A Semantic Social Productivity Tool

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Can't remember things

Realizing the Social Semantic Desktop since 2002



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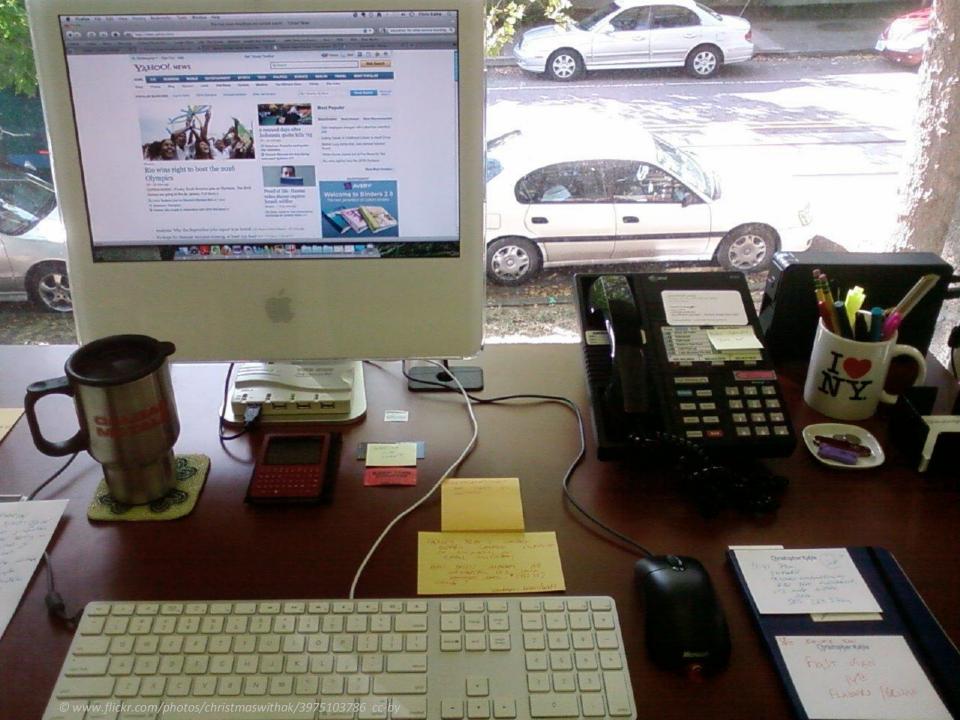
# Isn't a **search engine** enough?



# search ....







## The Broad Problem

Knowledge Workers have multiple applications, growing data, and productivity suffers

salesforce.com

#### Situation

40% of workforce are knowledge workers

Have multiple projects and roles

20.000 files20.000 emails300 incoming emails/day

Collaboration and personal organization overlap

**Behavior** 

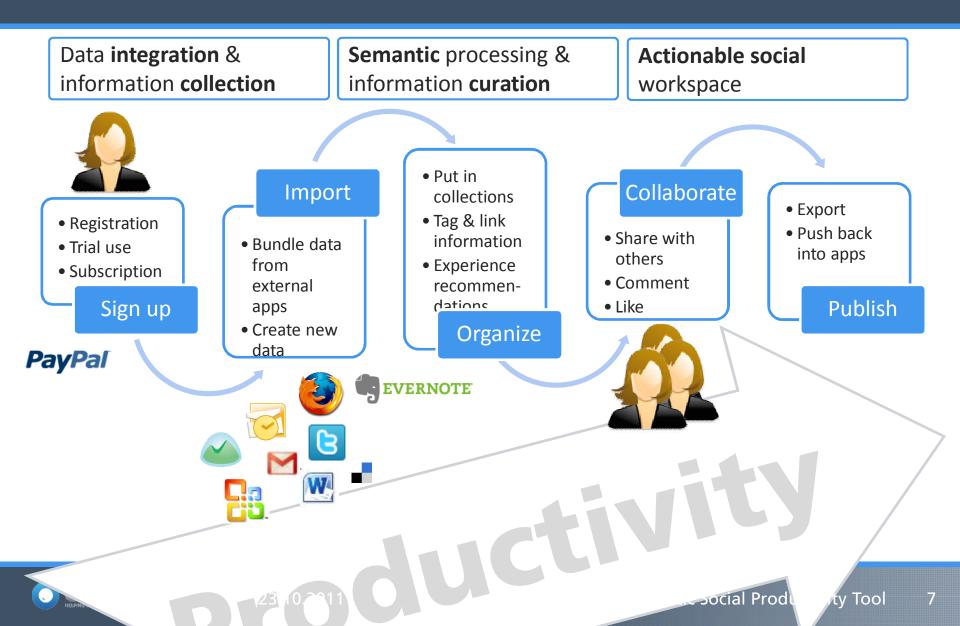
45% of **time** for information management → 4–15% of users like desktop search ↓ 57% send bookmarks to yourself Context is lost when

forwarding data



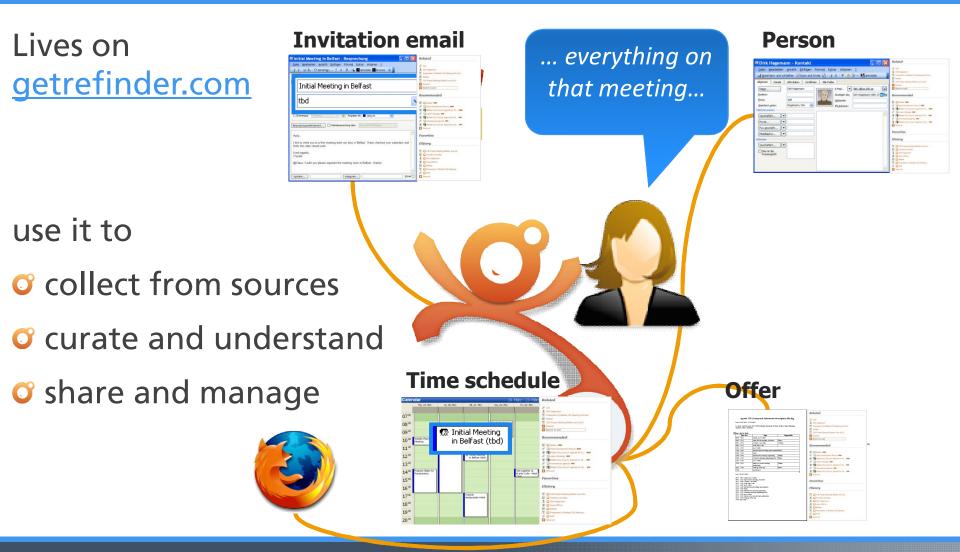
## How Refinder solves the problem

The social-semantic approach lifts productivity



# Organize information

SaaS Software. Where your things come together.

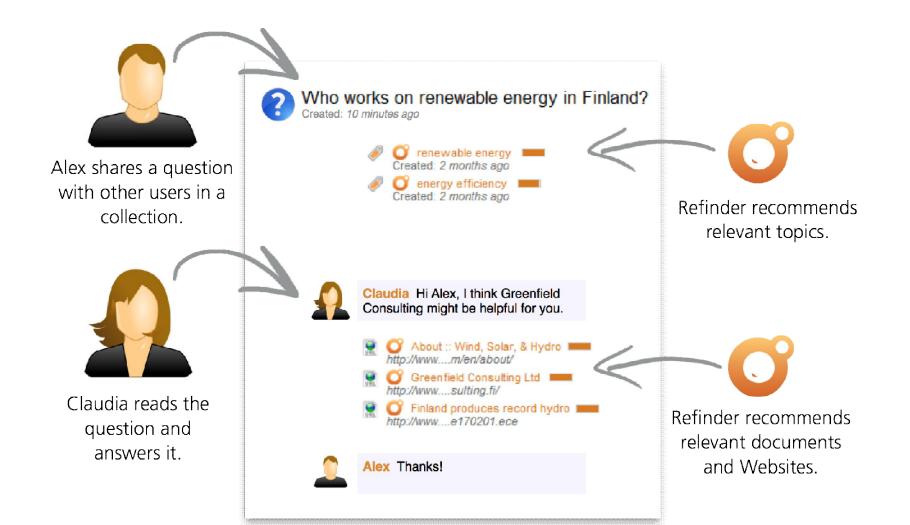




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## Collect & share relevant things

Accelerate and improve quality of work





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#### Demo



# Application Scenarios

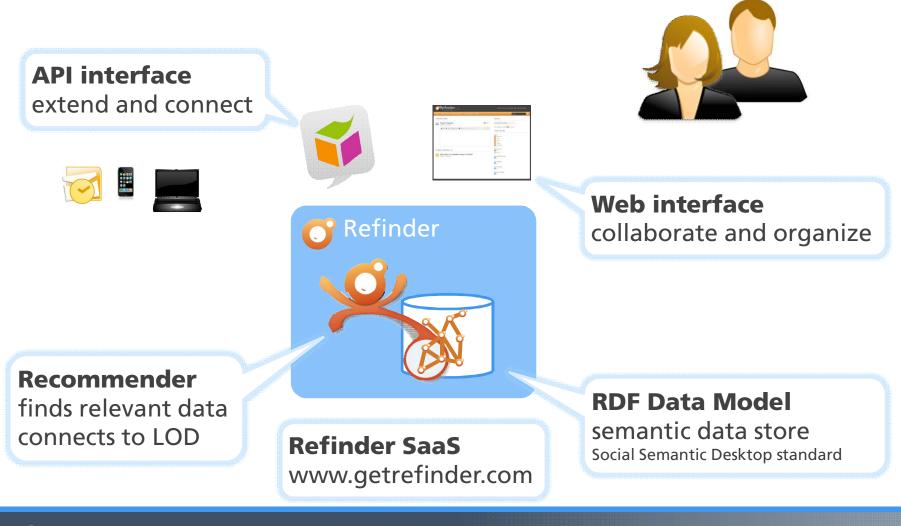
A user looks for **answers** to a problem. He can look in his own collections and post the question in shared collections to get answers from experts.

Claudia collects information for a **meeting** in a collection. Slides, a hotel, the participants, open questions. She shares it with the participants and the minutes are forwarded. Alex collects **bookmarks** for a research topic. Refinder automatically suggests related topics from his past research and from colleagues.

An international publishing house integrates Refinder. Researchers can combine personal **notes** with **papers** from the publisher. Personalized recommendations identify relevant information.



# Refinder Technology





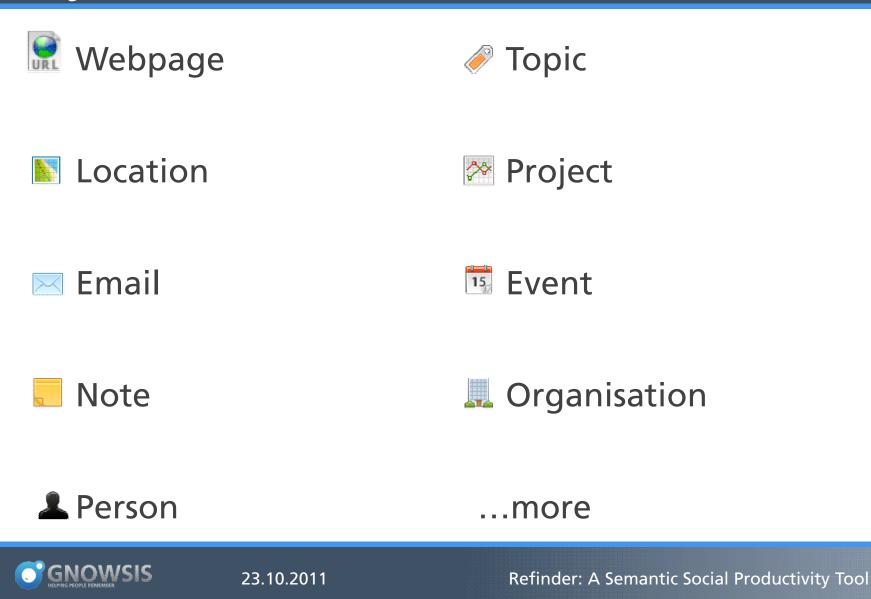
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## Your information space





## *Types of Things Currently Supported by Refinder*

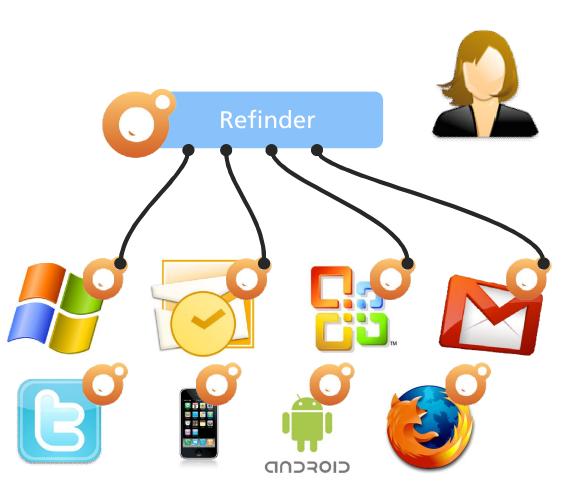


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#### Collect into Refinder Bring benefit to the user, wherever they are.

Refinder connects to applications and web platforms.

- collect data
- across sources



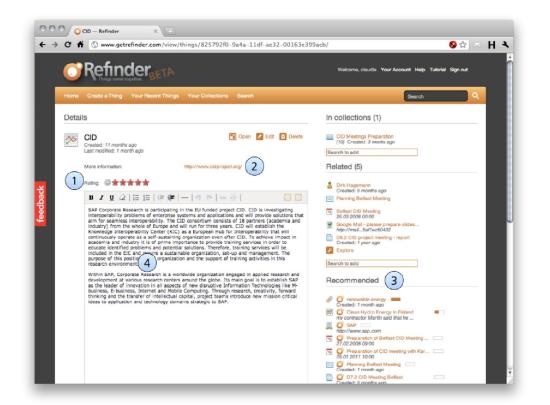


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# Knowledge Work: relevance, annotate

#### Organize and annotate

- Rate value of information
- Source connects to apps
- **Recommendations** create relations
- **Comments** describe context





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## Collaboration in Groups

# Share things in collections

Organize enterprise data





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# Application of Semantic Technologies

- Data represented in RDF and backed by RDBMS
- LOD data used for background information
- Text analysis yields context information
- **Recommendations** of relevant things by similarity
- Facetted Search for data exploration



## OSCAF Semantic Desktop Standards

www.oscaf.org

semanticdesktop.org

non-profit standardization organisation

community website with mailinglists and events



nepomuk.kde.org

large implementation



The RDF standards for office data calendar, contacts, files, tasks, ...



# Refinder for Developers

- Refinder provides two **APIs**:
  - Extractor & Recommender API: integrate content analysis, extraction, and recommendation components.
  - **Connector & Client** API: talk to Refinder services from applications, create and update things, search, get recommendations.
- Both are based on **REST** principles, **RDF** serialization,
  **OAuth** authentication.
- Clients for Python, C# (Java and PHP upcoming).



# Opportunities for You and Me

Register at <u>www.getrefinder.com</u>

#### Use it

- in your organisation
- in a **project**
- for yourself

#### Extend Refinder

- Enhance text analysis
- Enhance recommender
- Build applications on top
- Visualization
- Search for information
- Connectors to apps

#### **Resell** Refinder

• Bundled with your app?



## Thanks,

# do you agree? questions!

#### www.getrefinder.com

